

Terms and conditions

The terms and conditions in this product guide supersede all previous terms and conditions. Prices, discounts, and product offerings are subject to change without notice. Standard lead time for most Light Corporation products is ship in two weeks (10 business days) from receipt of order.

Pricing & Terms: All prices are in US dollars. All prices are subject to change without notice. Prices are F.O.B. Destination to the forty eight (48) contiguous states of the United States, one destination per order. First order may be prepaid to meet lead time. Net 30 days, 1-1/2% interest per month will be added to past due accounts.

Freight: Included.

Small order handling fees will be applied as follows: \$8 for orders less than \$500 net, \$15 for orders less than \$1000 net, \$20 for orders less than \$2000 net.

Limited Warranty: See next page for Light Corporation limited warranty details.

Agreements: All contract agreements are contingent upon accidents, acts of God and unavoidable delays which are not subject to our control. Acceptance of orders is subject to approval by the Light Corporation Sales and Marketing Department.

Order Acknowledgment: Light Corporation enters all complete orders within 24 hours after receipt. All buyers will receive acknowledgments within 24-48 hours after order entry. All acknowledgments should be reviewed for clerical and pricing errors, and the purchaser is responsible to advise Light Corporation of the corrections required. Incomplete orders will receive a written or verbal request for clarification, but are not processed until the correct information is received by the factory.

Returned Goods Authorization (RGA): Product returned to Light Corporation in Grand Haven, Michigan, must be accompanied by an RGA number, which is issued by the customer service department. Any product returned without such authorization will be returned to sender, unopened, and at the original buyers expense. Special order product will not be subject to receipt of an RGA.

Light Corporation has sole authority to issue a RGA. A request for return must be made within sixty days of the original shipment, buyer must advise the reason for the return request, the original invoice number and date, quantity and product number of the returned items. Contact the Customer Service Department to request the RGA. The RGA number must be clearly marked on the exterior of the returned cartons. Transportation charges will be the obligation of the buyer.

A restocking charge of 35% will be applied to returns which Light Corporation has not erred in shipping. Product must be in its original carton, unopened. Upon approval by the Quality Inspection Department, credit will be issued at prices in effect at the time of the original shipment, less any applicable restocking charges. Return request credit amounts will be determined by Light Corporation. Custom product and special paint finished product will receive no credit.

Transportation Damage Claims: Consignee is responsible for all freight claims. Light Corporation will be available to assist in such matters.

Back Charges: No back charges for labor or materials will be allowed unless presented within 20 days after delivery of shipment and approved by Light Corporation in writing, in advance.

Electrical Codes: Since local electrical codes vary, we suggest that you contact a licensed electrical contractor or engineer for proper application of electrical products. Responsibility for code compliance belongs to the local supplier, contractor, architect or design firm. Light Corporation, its representatives or agents are not responsible for specifying product to meet local codes.

Specification of Product: Light Corporation, its representative or agents are not responsible for specifying product to meet project or local code requirements. Specification and selection of product is the responsibility of the firm that places the purchase order with Light Corporation.

Samples: Contact your Light Corporation Representative for showroom sample policy.

Product Design: Light Corporation reserves the right to make product changes and improvements as required.

Light Corporation Limited Warranty

Light Corporation warrants that all products sold hereunder to be free from defects in material and workmanship, from the date of manufacture, when used under normal commercial usage for lighting. Light Corporation defines the normal commercial usage for lighting as the equivalent to a single shift, forty (40) hour, work week.

Light Corporation warranty periods described by product:

Twelve year:

All fluorescent task lights and fluorescent ambient lights are warranted for a period of 12 years from date of manufacture, excluding lamps and ballasts.

Five year:

The Ibis FT13 and Jumbo JU personal task lights are warranted for a period of 5 years from date of manufacture, excluding lamps and ballasts.

Three year:

All LED lighting fixtures, which include the Trillium TLED, the Reed SRD task light and all the elements of the Sprout LED ecosystem, are warranted for a period of 3 years from date of manufacture. The LED power supply for all LED lighting elements is warranted for a period of 1 year. Note that the LED products are not field serviceable if a defect occurs to an LED product during its warranty period and upon approval from a Light Corporation representative, the product must be returned for repair or replacement.

One year:

The Foxglove FT20 and Huron HU personal task light is warranted for a period of 1 year from date of manufacture, excluding lamps and ballasts.

During the warranty period, Light Corporation's obligation is limited to the repair and or replacement, at its option, of the products.

This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership.
- Damage caused by the carrier in-transit, which will be handled under separate terms.
- Damage as a result of poor storage or warehousing of the product.
- Modifications or attachments to the product that are not approved by Light Corporation.
- Products that were not installed, used, or maintained in accordance with the product instructions and warnings.

There are no implied warranties of merchantability or fitness for a particular purpose.

If product is found to be defective, within its warranty period, please contact a Light Corporation customer service representative for Return Goods Authorization number (RGA). See terms and conditions for RGA procedure.